

## Delaware Health Net Increases Physician Efficiency Using DocSite Enterprise™

### Together We Can

- \* Improve clinical efficiency
- \* Increase per patient revenue
- \* Empower staff
- \* Provide decision support at the point-of-care
- \* Easily measure & report

**“What sets DocSite apart is its ease of use and flexibility. We have been able to develop clinical reminders and tracking for guidelines that to relate to lifecycle care, prevention AS WELL AS chronic care.**

**Our providers are now thinking of it as a mini-medical record...”**  
- Craig Law, CEO  
Delaware Health Net

### Profile:

3 Community Health Clinics with 27 providers serving over 20,000 patients in an urban and semi-rural setting

### Challenge:

Serving the underserved with very limited resources requires Delaware Health Net to aggressively eliminate inefficiencies whenever possible. Comprehensive workflow analysis clearly identified areas where best of class health informatics could increase provider productivity and patient care, but those systems had to be cost

### DocSite Solution:

DocSite Enterprise™ provided Delaware Health Net a single source for relevant guideline-driven information needed by clinicians and staff at the point of care. The workflow within the patient registry mirrored that of the clinic enabling their entire triage team to participate in providing patient care. Additionally, automated patient “follow-up” letters involved patients in their care plan acting both as a reminder and report card for progress. Easy integration with other internal systems using DocSite Connect™ further enhanced the value of registry by providing the most relevant metrics to the providers as they became available.

### Valuable Results:

Implementing DocSite Enterprise enabled Delaware Health Net to create an additional 3.5 hours of revenue generating time per physician per month that had otherwise been taken up with administrative and nonessential duties. Enhancing the non-provider clinical staff’s role to provide care not only allowed doctors to focus on the most crucial elements for each patient, but also improved the staff’s sense of self-efficacy allowing them to do what they came into medicine to do: assist physicians in providing care to patients.

### DocSite Products Used:

DocSite Enterprise™ - Registries, reporting and decision support for large groups  
DocSite Connect™ - Clinical data warehouse and systems integration

### Would you like more information?

Go to [www.DocSite.com](http://www.DocSite.com) and view product tours, download brochures or find out more info about DocSite. You can also send us an email at [info@docsite.com](mailto:info@docsite.com), or speak with us at 919-256- 9500 during normal business hours.